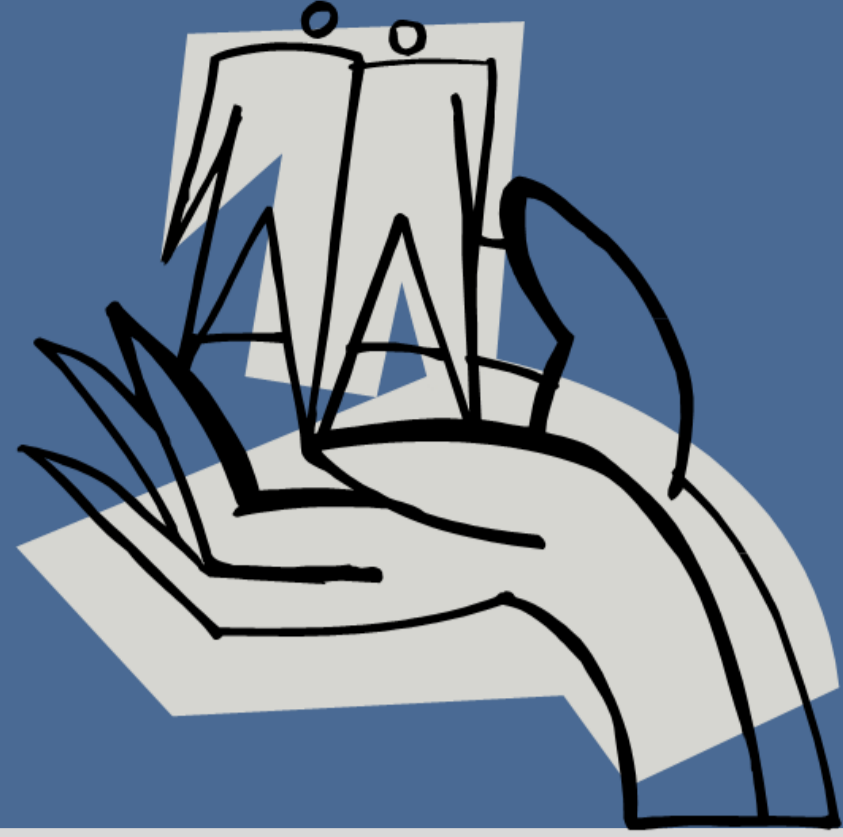


# Better Care Options

## In-home Individual Support Services



### About Better Care Options



Quality Approved  
ISO 9001

**Better Care Options** provides safe in-home support and care for the aged and disabled, helping them to remain independent for as long as possible.

Our Care Workers are experienced and fully qualified professional who are culturally sensitive. They genuinely care about their clients and the jobs they do.

Case Managers are busy people with demanding jobs. Our job is to make your job easier. We pride ourselves on finding the care solutions for your clients, freeing you up to manage your case load, not your care workers.

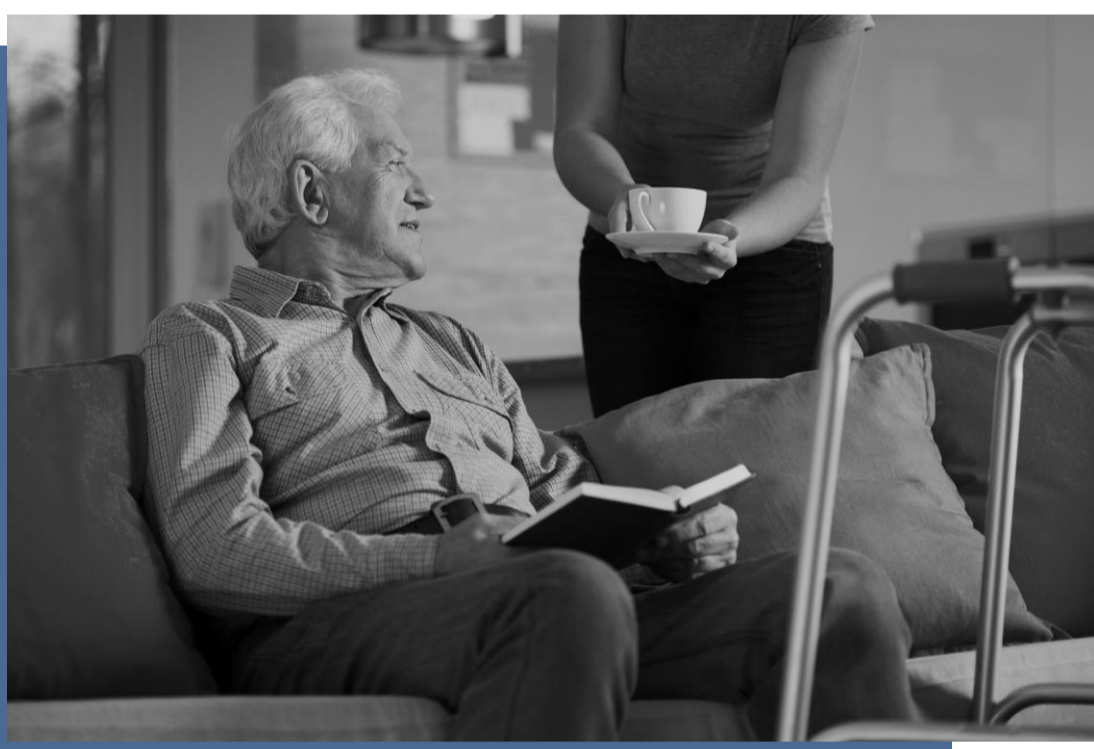
We strive to understand what you and your client really need and are able to provide flexible services on a permanent, casual, long- or short-term basis.

To stay at the forefront of service excellence and industry best practice, BCO has attained and maintains accreditation by the internationally recognized quality management system ISO 9001.

*Reliable, Affordable Service.  
Offering Peace of Mind, Above All Else.*

### For Case Managers we offer:

- More than 10 years of successful experience in the industry
- Qualified Care Workers – minimum Certificate 3 for Personal Care Services
- Peace of Mind – BCO has all the required insurances, from Work Cover to Professional and Public Liability
- Flexible – Our Care Workers work all over Metropolitan Melbourne
- Always Available – Serves available 24/7 including public holidays
- Speedy response – You'll most likely speak to a Service Manger before you even speak to Reception
- Cultural Sensitivity – All Care Workers speak English but we also have multilingual workers who speak Russian, Polish Hebrew and Ukranian



### Our Services Include:

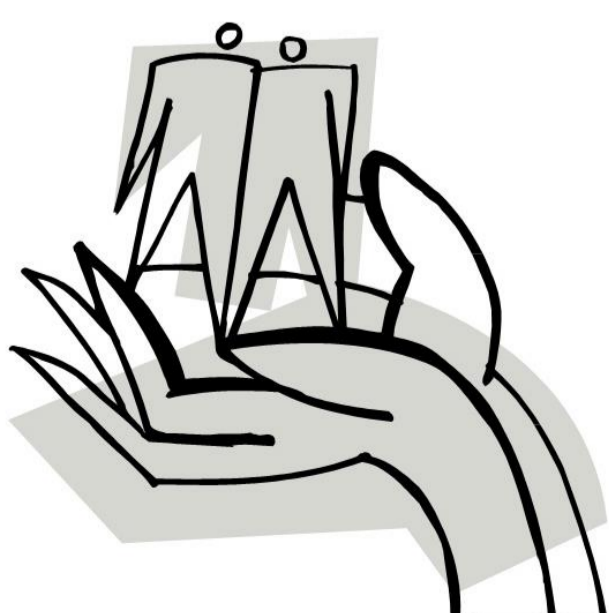
- Personal Care/Grooming
- Home Care / Laundry
- Meal Preparation
- Shopping/Banking
- In-home Respite Care
- Recuperative/Rehabilitative Care
- Escort to Appointments
- Companionship
- Overnight Care
- Culturally Sensitive Care.

### For Clients and Participants we offer:

- A choice of many different services in flexible packages
- Freedom to change appointments as circumstances require
- Qualified and experienced Care Workers
- Where possible the same Care Worker on every visit because we understand that relationships are important
- Stable and reliable service – many of our Care Workers have been with the company since it was founded
- Care Workers who speak your language and who are respectful of your faith and other cultural preferences

In-home individual support care services, for older and disability clients.

*Reliable, Affordable Service. Offering Peace of Mind, Above all Else.*



**Better Care  
Options**

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